

GENERAL TERMS AND CONDITIONS

1. Contracting Parties

The present agreement is concluded between Ad Astra IVY Medical Chemicals Hungary Kft. (1016 Budapest, Naphegy tér 2, 1/7) as Seller and the party registered on the ivymedical.hu homepage, as Purchaser under the following conditions:

2. Purchase price

The purchase price of the articles indicated next to the articles is gross purchase price, which include the value added tax.

3. Delivery period

The Seller undertakes to deliver the articles within working days after ordering.

4. Right of withdrawal from purchase

According to the government decree No. 17 of 1999 (5.II.) on contracts concluded between absents, the Purchaser is entitled to withdraw from the agreement without justification within 8 working days. The Seller shall pay back the paid purchase price immediately, but at latest within 30 days after the withdrawal.

The article has to be returned in the original packaging, in an undamaged condition together with the invoice. The Ad Astra IVY Medical Chemicals Hungary Kft. is obliged to return the purchase price exclusively in case of returning an undamaged article with complete content and packaging.

The Purchaser shall bear the costs arisen in connection with returning of the article, further costs do not encumber the Purchaser, but the Purchaser is obliged to reimburse the damages arisen in connection with the improper use of the article.

The right of withdrawal can not be practiced in case of personal takeover.

5. Warranty, guarantee

For the warranty and guarantee liability of the Seller the provisions of the Hungarian Civil Code (Act No. IV of 1959) and the provisions of the decree Nr. 49 of 2003 (30.VII) of the Ministry for Economy on the administration of warranty and guarantee issues enforced within the scope of consumer contracts.

6. Complaints

The Seller accepts complaints per e-mail (info@ivymedical.hu), per fax, per telephone (+36 1 215-2227; +36 30 280-9997) and per letter (Ad Astra IVY Medical Chemicals Hungary Kft.; 1016 Budapest, Naphegy tér 2, 1/7).

7. Data protection

In the course of the establishment of the data protection concepts the Seller has especially taken into consideration the provisions of Act No. LXIII of 1992 on the Protection of Personal Data and the Disclosure of Information of Public Interest and the provisions of Act No. VI of 1998 on the protection of individuals with regard to automatic processing of personal data.

The Seller states, that all information, data given for the registration and ordering shall be used only for own purposes of the Seller and within the scope of Act No. CVIII of 2001 on electronic commerce and on certain issues of services in connection with information society, and shall not be given to third parties.